

## ANNEX Click2Call

| CONTRACTED PLAN:     |  |
|----------------------|--|
| Number of services:  |  |
| Number of channels:  |  |
|                      |  |
|                      |  |
| Terms and Conditions | <p><b>Service description:</b><br/>The Click2Call service consists of CallMyWay providing the customer with a link that he places on his website. When the client's users from their web page click on the link, a call is generated to the Contact Center or to where the client has designated</p> <p><b>Service channels:</b><br/>Default 10 simultaneous channels.</p> <p><b>Link changes:</b><br/>In some circumstances it may be necessary to change the link that is used to generate the calls. This change is made at no charge to the customer</p> |

Name: \_\_\_\_\_ ID: \_\_\_\_\_ Sign \_\_\_\_\_